Kaiser Permanente Services

Claims Services ................................................................. 800-390-3510
Financial Services Call Center (KP members) ...................... 800-498-2748
     Non-KP members .......................................................... 866-493-0153
Disability Claims Office (Mission Trails) ......................... 619-528-5280
Financial Counselor ........................................................... 619-589-4920
Medical Financial Assistance (application in multiple languages) … 866-399-7696
      www.kp.org/MFA/SCAL

Community Services

This information is compiled from public sources or provided by the resources listed. Unless specifically identified as a Kaiser Permanente resource, there is no legal relationship or financial interest in any listed service. Kaiser Permanente makes no representations or judgments and assumes no responsibility for the quality of care provided by any service included. Members are encouraged to contact providers and agree upon terms and rates before accepting services. This should not be relied upon as an authorization for payment. Please contact Member Services at 1-800-464-4000 if you have any benefit or coverage questions.

Access to Independence ...................................................... 619-293-3500
     Imperial County ............................................................. 760-768-2044
      www.a2isd.org

Benefits CheckUp
      www.benefitscheckup.org

Better Business Bureau ....................................................... 858-496-2131

CALMA (Calif. Advocates for Long-Term Care Medical Assistance). 877-225-6202
     Help applying for Veteran Aid and Attendance and other resources
      www.calma4u.org

Computers:
     San Diego Futures Foundation ......................................... 619-269-1684
     To get low cost or be on a waitlist for free computers for disabled
      www.sdfutures.org

Consumer Center for Health Education and Advocacy ............ 877-734-3258
      www.lassd.org/area/health

Contractors State License Board .......................................... 800-321-2752
      www.cslb.ca.gov

http://continuingcare-sandiego.kp.org
County Medical Services………………………………………………. 800-587-8118

Credit Counseling:
   National Foundation for Credit Counseling .............................. 800-388-2227
      http://www.nfcc.org

Dental Resources:
   Concorde Career College (student hygienists) ......................... 619-688-0800
      4393 Imperial Ave., suite 100, SD 92113
      www.concorde.edu/services

   Dental Health Initiative of San Diego (community dental clinics and directions)
      www.sharethecaredental.org/STC_V2/?page_id=24 .............. 619-692-8858

FreeDentalCare
      http://www.freedentalcare.us/ci/ca-san_diego

   UCSD Pre-Dental Society (student-run free dental clinics)
      https://ucsdpds.org/clinics

   Southwestern College (student hygienists) ............................. 619-216-6663
      880 National City Blvd., Nat'l City 91950

Disability Benefits 101
   www.db101.org

Do Not Call Registry ........................................................... 888-382-1222

   Hearing Impaired (TTY) .................................................... 866-290-4236
      www.donotcall.gov

HealthWell Foundation ....................................................... 800-675-8416
   www.healthwellfoundation.org

Legal Aid Society of San Diego .............................................. 877-534-2524
   www.lassd.org

   Medi-Cal Outreach Line (CA state line) ............................... 888-747-1222
      Help with annual eligibility review and account balance questions

Medicare ................................................................. 800-633-4227
   www.medicare.gov

Medication Assistance:
   Co-Pay Relief (Patient Advocate Foundation) ......................... 866-512-3861
      www.copays.org

Discount Cards
   Medicare Rights Center ................................................... 800-333-4114
      www.medicarerights.org

   RxAssist
      www.rxassist.org

GenericMedList
   http://genericmedlist.com
Medication assistance continued:

NeedyMeds ................................................................. 800-503-6897
   www.needymeds.org

Partnership for Prescription Assistance ......................... 888-477-2669
   www.pparx.org

Pharmaceutical Foundations (need-based)
   www.phrma.org
   www.needymeds.org

Need Help Paying Bills
   www.needhelppayingbills.com

Patient Access Network Foundation ................................ 866-316-7263
   www.panfoundation.org

Patient Advocate Foundation ........................................ 800-532-5274
   www.patientadvocate.org

Professional Fiduciary Assoc. of California ..................... 844-211-3151
   www.pfac-pro.org

Public Administrator/Public Guardian ............................. 858-694-3500
   (conservatorship of estate/financial)
   www.sandiegocounty.gov/hhsa/programs/papg

Public Assistance:
   (MediCal/Healthy Families/Food Stamps/CalWORKS Medicare-Part B)

California Department of Health Care Services .............. 888-452-8609
   www.medi-cal.ca.gov

ACCESS County of San Diego Customer Service Center ...... 866-262-9881
   www.mybenefitscalwin.org
      Centre City Family Resource (1255 Imperial Ave, 92101)
      El Cajon (220 S. 1st Street, 92019)
      Escondido (649 West Mission Ave., 92025)
      Fallbrook (202 West College St., 92028)
      Kearny Mesa (5055 Ruffin Road, 92123)
      Lemon Grove (7065 Broadway, 91945)
      National City (401 Mile of Cars Way #230, 91950)
      North East San Diego (5001 73rd Street, 92115)
      Oceanside (1315 Union Plaza Court, 92054)
      Ramona (1521 Main St, 92065)
      San Diego (1130-10th Ave. 92101)
      South Bay (690 Oxford St., Chula Vista, 91911)
      South East San Diego (4588 Market Street, 92102)

SDG&E Assistance Programs ........................................... 800-411-7343
   www.sdge.com/residential
Special Needs Trusts:
  Special Needs Trust Foundation, San Diego  ......................... 619-201-2672
    www.sntf-sd.org
  Proxy Parent Foundation  ..................................................888-574-1258
    www.proxyparentfoundation.org
Social Security  ................................................................. 800-772-1213
    www.ssa.gov
State Disability Insurance..................................................... 800-480-3287
    www.edd.ca.gov/Disability
The Organizer II, Inc. (Medicare/Medi-Cal Rep. Payee)...............800-990-8339
    www.theorganizerii.com  ...............................................760-734-3769
Victim Witness Assistance Program........................................ 619-531-4041
Welfare Fraud........................................................................ 800-421-2252

Helpful Terms

Conservator/Guardian
A conservator or guardian is a person that is appointed by the court to arrange for the personal care or financial supervision (or both), for someone who has been found by the court to be unable to do so.

Fiduciary
A relationship that implies a position of trust or confidence where one person is entrusted to hold or manage property or money for another.

For corrections or additions to this handout, please call (619) 641-4456