



# financial assistance & government programs

## CONTINUING CARE SERVICES

### Kaiser Permanente Services

- Claims Services ..... 800-390-3510
- Financial Services Call Center (KP members) ..... 800-498-2748
- Disability Claims Office (Mission Trails) ..... 619-528-5280
- Financial Counselor..... 619-589-4920
- Medical Financial Assistance (application in multiple languages) ... 866-399-7696  
<https://about.kaiserpermanente.org/community-health/communities-we-serve/southern-california-community/medical-financial-assistance-program>

### Community Services

*This information is compiled from public sources or provided by the resources listed. Unless specifically identified as a Kaiser Permanente resource, there is no legal relationship or financial interest in any listed service. Kaiser Permanente makes no representations or judgments and assumes no responsibility for the quality of care provided by any service included. Members are encouraged to contact providers and agree upon terms and rates before accepting services. This should not be relied upon as an authorization for payment. Please contact Member Services at 1-800-464-4000 if you have any benefit or coverage questions.*

- Access to Independence..... 619-293-3500  
 Imperial County .....760-768-2044  
<http://accesstoindpendence.org/>
- Benefits CheckUp  
[www.benefitscheckup.org](http://www.benefitscheckup.org)
- Better Business Bureau.....858-496-2131
- CALMA (Calif. Advocates for Long-Term Care Medical Assistance).877-225-6202  
 Help applying for Veteran Aid and Attendance and other resources  
[www.calma4u.org](http://www.calma4u.org)
- Computers:  
 San Diego Futures Foundation ..... 619-269-1684  
 To get low cost or be on a waitlist for free computers for disabled  
[www.sdfutures.org](http://www.sdfutures.org)
- Consumer Center for Health Education and Advocacy ..... 877-734-3258  
[www.lassd.org/area/health](http://www.lassd.org/area/health)

<http://continuingcare-sandiego.kp.org>



Contractors State License Board .....	800-321-2752
<i>www.cslb.ca.gov</i>	
County Medical Services.....	800-587-8118
Credit Counseling:	
National Foundation for Credit Counseling .....	800-388-2227
<i>http://www.nfcc.org</i>	
Dental Resources:	
Concorde Career College (student hygienists) .....	619-752-3900
4393 Imperial Ave., suite 100, SD 92113	
<i>https://www.concorde.edu/about-us/services</i>	
Dental Health Initiative of SD (community clinics & directions) ...	619-692-8858
<i>http://sharethecaredental.org/STC_V2/resources/community-dental-clinics/</i>	
FreeDentalCare	
<i>http://www.freedentalcare.us/ci/ca-san_diego</i>	
UCSD Pre-Dental Society (student-run free dental clinics)	
<i>https://ucsdpds.org/clinics</i>	
Southwestern College (student hygienists) .....	619-216-6663
880 National City Blvd., Nat'l City 91950	
Disability Benefits 101	
<i>www.db101.org</i>	
Do Not Call Registry .....	888-382-1222
Hearing Impaired (TTY) .....	866-290-4236
<i>www.donotcall.gov</i>	
HealthWell Foundation .....	800-675-8416
<i>www.healthwellfoundation.org</i>	
HICAP (Health Ins. Counseling and Advocacy Program).....	858-565-8772
<i>www.cahealthadvocates.org</i>	
Legal Aid Society of San Diego .....	877-534-2524
<i>www.lassd.org</i>	
Medi-Cal Outreach Line (CA state line) .....	888-747-1222
Help with annual eligibility review and account balance questions	
Medicare .....	800-633-4227
<i>www.medicare.gov</i>	
Medication Assistance:	
Co-Pay Relief (Patient Advocate Foundation).....	866-512-3861
<i>www.copays.org</i>	
Discount Cards	
Medicare Rights Center .....	800-333-4114
<i>www.medicarerights.org</i>	

Medication Assistance (*continued*):

GenericMedList

<https://www.rxassist.org/pap-info/generic-drug-list-print>

Medicine Assistance Tool ..... 888-477-2669

<https://medicineassistancetool.org/>

NeedyMeds ..... 800-503-6897

[www.needymeds.org](http://www.needymeds.org)

Pharmaceutical Foundations (need-based)

[www.phrma.org](http://www.phrma.org)

[www.needymeds.org](http://www.needymeds.org)

RxAssist

[www.rxassist.org](http://www.rxassist.org)

Need Help Paying Bills

[www.needhelppayingbills.com](http://www.needhelppayingbills.com)

Patient Access Network Foundation..... 866-316-7263

[www.panfoundation.org](http://www.panfoundation.org)

Patient Advocate Foundation ..... 800-532-5274

[www.patientadvocate.org](http://www.patientadvocate.org)

Professional Fiduciary Assoc. of California ..... 844-211-3151

[www.pfac-pro.org](http://www.pfac-pro.org)

Public Administrator/Public Guardian ..... 858-694-3500

(conservatorship of estate/financial)

[www.sandiegocounty.gov/hhsa/programs/papg](http://www.sandiegocounty.gov/hhsa/programs/papg)

Public Assistance:

(*MediCal/Healthy Families/Food Stamps/CalWORKS Medicare-Part B*)

California Department of Health Care Services.....888-452-8609

[www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)

ACCESS County of San Diego Customer Service Center..... 866-262-9881

[www.mybenefitscalwin.org](http://www.mybenefitscalwin.org)

Centre City Family Resource (1255 Imperial Ave, 92101)

El Cajon (220 S. 1st Street, 92019)

Escondido (649 West Mission Ave., 92025)

Fallbrook (202 West College St., 92028)

Kearny Mesa (5055 Ruffin Road, 92123)

Lemon Grove (7065 Broadway, 91945)

National City (401 Mile of Cars Way #230, 91950)

North East San Diego (5001 73rd Street, 92115)

Oceanside (1315 Union Plaza Court, 92054)

Ramona (1521 Main St, 92065)

San Diego (1130-10<sup>th</sup> Ave. 92101)

South Bay (690 Oxford St., Chula Vista, 91911)

South East San Diego (4588 Market Street, 92102)

SDG&E Assistance Programs .....	800-411-7343
<i>www.sdge.com/residential</i>	
Special Needs Trusts:	
Special Needs Trust Foundation, San Diego .....	619-201-2672
<i>www.sntf-sd.org</i>	
Proxy Parent Foundation .....	888-574-1258
<i>www.proxyparentfoundation.org</i>	
Social Security .....	800-772-1213
<i>www.ssa.gov</i>	
State Disability Insurance.....	800-480-3287
<i>https://edd.ca.gov/disability/</i>	
The Organizer II, Inc. (Medicare/Medi-Cal Rep. Payee).....	800-990-8339
.....	760-734-3769
Victim Witness Assistance Program.....	619-531-4041
Welfare Fraud.....	800-421-2252

## Helpful Terms

### **Conservator/Guardian**

A conservator or guardian is a person that is appointed by the court to arrange for the personal care or financial supervision (or both), for someone who has been found by the court to be unable to do so.

### **Fiduciary**

A relationship that implies a position of trust or confidence where one person is entrusted to hold or manage property or money for another.

*For corrections or additions to this handout, please call (619) 641-4456*