



# financial assistance & government programs

## CONTINUING CARE SERVICES

### Kaiser Permanente Services

Claims Services .....	800-390-3510
Financial Services Call Center (KP members) .....	800-498-2748
Non-KP members .....	866-493-0153
Disability Claims Office.....	619-528-5280
Financial Counselor.....	619-589-4920
Medical Financial Assistance.....	866-399-7696

### Community Services

*This information is compiled from public sources or provided by the resources listed. Unless specifically identified as a Kaiser Permanente resource, there is no legal relationship or financial interest in any listed service. Kaiser Permanente makes no representations or judgments and assumes no responsibility for the quality of care provided by any service included. Members are encouraged to contact providers and agree upon terms and rates before accepting services. This should not be relied upon as an authorization for payment. Please contact Member Services at 1-800-464-4000 if you have any benefit or coverage questions.*

Access to Independence.....	619-293-3500
Imperial County .....	760-768-2044
<a href="http://www.a2isd.org">www.a2isd.org</a>	
Benefits CheckUp	
<a href="http://www.benefitscheckup.org">www.benefitscheckup.org</a>	
Better Business Bureau.....	858-496-2131
CALMA (Calif. Advocates for Long-Term Care Medical Assistance).877-225-6202	
Help applying for Veteran Aid and Attendance and other resources	
<a href="http://www.calma4u.org">www.calma4u.org</a>	
Computers:	
San Diego Futures Foundation .....	619-269-1684
To get low cost or be on a waitlist for free computers for disabled	
<a href="http://www.sdfutures.org">www.sdfutures.org</a>	
Contractors State License Board .....	800-321-2752
<a href="http://www.cslb.ca.gov">www.cslb.ca.gov</a>	
County Medical Services.....	800-587-8118

Credit Counseling:  
National Foundation for Credit Counseling ..... 800-388-2227  
<http://www.nfcc.org>

Dental Resources:  
Concorde Career College (student hygienists) ..... 619-688-0800  
4393 Imperial Ave., SD 92113

Dental Health Initiative of San Diego (community dental clinics and directions)  
[www.sharethecaredental.org/STC\\_V2/?page\\_id=24](http://www.sharethecaredental.org/STC_V2/?page_id=24)

FreeDentalCare  
[http://www.freedentalcare.us/ci/ca-san\\_diego](http://www.freedentalcare.us/ci/ca-san_diego)

UCSD Pre-Dental Society (student-run free dental clinics)  
<https://ucsdpds.org/clinics>

Southwestern College (student hygienists) ..... 619-216-6663  
880 National City Blvd., Nat'l City 91950

Disability Benefits 101  
[www.db101.org](http://www.db101.org)

Do Not Call Registry ..... 888-382-1222  
Hearing Impaired (TTY) ..... 866-290-4236  
[www.donotcall.gov](http://www.donotcall.gov)

HealthWell Foundation ..... 800-675-8416  
[www.healthwellfoundation.org](http://www.healthwellfoundation.org)

Legal Aid Society of San Diego ..... 877-534-2524  
Consumer Center for Health Education and Advocacy ..... 877-734-3258  
[www.lassd.org](http://www.lassd.org)

Medi-Cal Outreach Line (CA state line) ..... 888-747-1222  
Help with annual eligibility review and account balance questions

Medicare ..... 800-633-4227  
[www.medicare.gov](http://www.medicare.gov)

Medication Assistance:  
Co-Pay Relief (Patient Advocate Foundation)..... 866-512-3861  
[www.copays.org](http://www.copays.org)

Discount Cards  
Medicare Rights Center ..... 800-333-4114  
[www.medicarerights.org](http://www.medicarerights.org)

RxAssist  
[www.rxassist.org](http://www.rxassist.org)

GenericMedList  
<http://genericmedlist.com>

NeedyMeds ..... 800-503-6897  
[www.needymeds.org](http://www.needymeds.org)

Partnership for Prescription Assistance..... 888-477-2669  
[www.pparx.org](http://www.pparx.org)

Medication assistance continued:  
 Pharmaceutical Foundations (need-based)  
[www.phrma.org](http://www.phrma.org)  
[www.needymeds.org](http://www.needymeds.org)

Need Help Paying Bills  
[www.needhelppayingbills.com](http://www.needhelppayingbills.com)

Patient Access Network Foundation..... 866-316-7263  
[www.panfoundation.org](http://www.panfoundation.org)

Patient Advocate Foundation ..... 800-532-5274  
[www.patientadvocate.org](http://www.patientadvocate.org)

Professional Fiduciary Assoc. of California ..... 844-211-3151  
[www.pfac-pro.org](http://www.pfac-pro.org)

Public Administrator/Public Guardian ..... 858-694-3500  
 (conservatorship of estate/financial)  
[www.sandiegocounty.gov/hhsa/programs/papg](http://www.sandiegocounty.gov/hhsa/programs/papg)

Public Assistance:  
 (MediCal/Healthy Families/Food Stamps/CalWORKS Medicare-Part B)

California Department of Health Care Services.....888-452-8609  
[www.medi-cal.ca.gov](http://www.medi-cal.ca.gov)

ACCESS County of San Diego Customer Service Center..... 866-262-9881  
[www.mybenefitscalwin.org](http://www.mybenefitscalwin.org)  
 Centre City Family Resource (1255 Imperial Ave, 92101)  
 El Cajon (220 S. 1st Street, 92019)  
 Escondido (649 West Mission Ave., 92025)  
 Fallbrook (202 West College St., 92028)  
 Kearny Mesa (5055 Ruffin Road, 92123)  
 Lemon Grove (7065 Broadway, 91945)  
 National City (401 Mile of Cars Way #230, 91950)  
 North East San Diego (5001 73rd Street, 92115)  
 Oceanside (1315 Union Plaza Court, 92054)  
 Ramona (1521 Main St, 92065)  
 San Diego (1130-10<sup>th</sup> Ave. 92101)  
 South Bay (690 Oxford St., Chula Vista, 91911)  
 South East San Diego (4588 Market Street, 92102)

SDG&E Assistance Programs ..... 800-411-7343  
[www.sdge.com/residential](http://www.sdge.com/residential)

Special Needs Trusts:  
 Special Needs Trust Foundation, San Diego ..... 619-201-2672  
[www.sntf-sd.org](http://www.sntf-sd.org)

Proxy Parent Foundation .....	888-574-1258
<i>www.proxyparentfoundation.org</i>	
Social Security .....	800-772-1213
<i>www.ssa.gov</i>	
State Disability Insurance.....	800-480-3287
<i>www.edd.ca.gov/Disability</i>	
The Organizer II, Inc. (Medicare/Medi-Cal Rep. Payee).....	800-990-8339
Veterans Resources:	
CA Department of Veterans Affairs.....	800-952-5626
<i>www.cdva.ca.gov</i>	
Interfaith Community Services (Veterans Service Center) .....	760-529-9979
<i>www.interfaithservices.org</i>	
San Diego County Veterans Services.....	858-694-3222
<i>www.sdcounty.ca.gov/hhsa/programs/ais/veterans_services/index.html</i>	
US Dept of Veterans Affairs Telephone Assistance Services .....	800-827-1000
<i>www.va.gov</i>	
VeteranAid.org	
Find forms and information on how to apply	
<i>www.veteranaid.org</i>	
Victim Witness Assistance Program.....	619-531-4041
Welfare Fraud.....	800-421-2252

## Helpful Terms

### **Conservator/Guardian**

A conservator or guardian is a person that is appointed by the court to arrange for the personal care or financial supervision (or both), for someone who has been found by the court to be unable to do so.

### **Fiduciary**

A relationship that implies a position of trust or confidence where one person is entrusted to hold or manage property or money for another.

*For corrections or additions to this handout, please call (619) 641-4456*