

Welcome

Disability Claims

7385 Mission Gorge Road
San Diego, CA 92120

Phone: 619-528-5280

Phone Hours: Mon-Fri 9 a.m. to 5 p.m.

Lobby Hours: Mon-Fri 8:30 a.m. to 5 p.m.

Fax: 855-414-2563

Email: sdroui@kp.org

www.kp.org/requestrecords

Applying for Disability or FMLA?

For a continuous block of time:

A Work Status Report (off work note) is REQUIRED before we can process your claim. It is provided by the treating physician at the time of your appointment or you may contact your provider and request the Work Status Report be placed in your medical record.

For Intermittent FMLA to cover a chronic medical condition:

A Work Status Report is NOT needed for Intermittent FMLA to cover flare-ups of a chronic medical condition. Please contact the Disability Claims Department to start your Intermittent FMLA paperwork.

You can submit your Disability claim request through:

Online: www.kp.org/requestrecords

Then follow the step-by-step instructions

E-mail: sdroui@kp.org

Fax: 855-414-2563

In person or Mail

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FMLA paperwork can only be released to the patient/member. We will not release it to your employer.

California State Disability - EDD

Apply online

www.edd.ca.gov/Disability

Follow online instructions.

Once you have completed the claim process on-line through the EDD website save your receipt number and contact Kaiser Disability Claims with your Receipt Number

To use your kp.org account:

Go to www.kp.org/requestrecords and follow step-by-step instructions, e-mail at sdroui@kp.org or call 619-528-5280.

Please provide the following in the e-mail:

- Patient Name
- Receipt #
- Medical Record #
- Patient Phone #
- Specific Condition
- First day unable to work
- Treating physician's name

If your disability has been extended let us know. You can let us know about your extension using www.kp.org/requestrecords, email or fax. Be sure the treating physician has completed an updated Work Status Report in your medical record to cover the additional consecutive time off.