

# Department of Continuing Care Services

10990 San Diego Mission Road  
San Diego, California 92108

<http://continuingcare-sandiego.kp.org>

*Derek Hauser, DO  
Physician-in-Charge*

*Tom Mercadante  
Assistant Director*

*Pamela Reger  
Director*

*Tanisha Sheppard  
Support Services Supervisor*

*The Department of Continuing Care Services is committed to providing personalized, coordinated services to assist members and their families in optimizing their medical, social, psychological and environmental adjustments along life's continuum.*

## **Long Term Care Services**

**(619) 528-1245**

Staffed by Physicians, Nurse Practitioners, RN Case Managers and Physical Therapists. Provides medical management of KP patients in community Skilled Nursing Facilities.

## **Centralized Placement Coordination**

**(619) 641-4452**

Staffed by RN Case Managers. Arranges Skilled Nursing Facility placements for Kaiser Permanente members in the San Diego Service Area.

## **Senior Care Management**

**(619) 641-4456**

Staffed by Licensed Clinical Social Workers. Provides information, referrals and care coordination services to Health Plan members over 65.

## **Special Needs Program**

**(866) 300-0019**

Staffed by Physicians, Licensed Clinical Social Workers and RN Case Managers. Provides assessments, benefit and transition evaluations and care coordination to Health Plan members with Senior Advantage Medicare MediCal coverage.

## **Social Services**

**(619) 641-4456**

Staffed by Licensed Clinical Social Workers. Provides Social Work services to hospitalized patients and select outpatient medical offices. Conducts numerous Support Groups.

## **Inpatient Palliative Care Program**

**(619) 528-3561**

Staffed by a team including Physician, RN, Licensed Clinical Social Worker and Chaplain. Provides consultation to patients with a one year life expectancy assisting them with symptom management, decision-making and family support.

## **Outpatient Palliative Care Clinic**

**(866) 635-7924**

Staffed by a team consisting of a Physician, RN, and Licensed Clinical Social Worker. Provides consultation, symptom management, family support and end of life planning for patients with life limiting progressive medical conditions with predictable complications.

## **Family Violence Program**

**(619) 641-4456**

Staffed by Licensed Clinical Social Worker. Provides coordination, consultation and liaison functions for issues related to child abuse, adult abuse and domestic violence.

## **Assisted Living Rounding Program**

**(619) 528-1245**

Staffed by Physicians and Nurse Practitioners. Provides primary care to patients in select Assisted Living Facilities specializing in dementia care.